



Motorized Screen Warranty

Our Limited Lifetime Warranty protects your investment and gives you peace of mind, so you'll enjoy your products for years to come.

Limited Lifetime Warranty

Our Limited Lifetime Warranty covers the screen components (excluding mesh, motors, and controls) to the original purchaser for the lifetime of their home. It also includes a labor warranty from your Installer that covers the delivery and installation of the warranted components for the first 12 months.

Our Warranty at a glance: Hardware: Lifetime, Motors/ Controls: 5 years, Fabric/ Mesh: 10 years.

If your screen develops a problem, you believe is covered under warranty, contact your SunPro Motorized Awnings & Screen Dealer.

Claim Procedure

1. Contact your local Manufacture dealer for service.
2. Include proof of purchase with your claim.
3. Your Dealer and Manufacture will review the claim, examine the screen if necessary, and make service, repairs, and replacements as appropriate under this Warranty.

Terms and Conditions

Manufacture warrants solely to the original purchaser of Manufacture that the screen purchased shall be free from defects in materials and workmanship under normal use as long as the screen remains at its original installed location and is owned by the original purchaser. This Limited Warranty does not apply to: (a) mesh and mesh components; (b) clear and colored vinyl materials; (c) asserted defects caused by modifications, misuse, or abuse, or improper maintenance of the screen; (d) asserted defects involving subjective personal likes or judgments; (e) defects asserted by any purchaser who did not purchase the screen from an authorized Manufacture dealer; (f) specific components as outlined below:

Motors and controls: Manufacture warrants the electric motors and controls for a period of five years, commencing from the date of satisfactory installation for the original purchaser, against failure under expected normal use. Warranty is void if the electric motor is exposed to water, acts of God or abnormal conditions.

Electrical and electric accessories: Sun Protection of Florida warrants the electric components, including remote transmitters and receivers for a period of five years, commencing from the date of satisfactory installation for the original purchaser, against failure under expected normal use. Warranty is void if the electrical components are exposed to water, acts of God or abnormal conditions.

The costs of removal, shipping and installation of the included materials are under warranty for a period of one year from a Sun Protection of Florida dealer.

Fabrics: Phifer SunTex® limited warranty covers the fabric becoming non-functional because of loss of dimensional stability from exposure conditions including sunlight, mildew, rot, and normal atmospheric conditions. Abnormal or excessive discoloration and fading is covered. It does not cover discoloration from atmospheric pollution or other debris. The warranty coverage runs for 10 years from the date of purchase. Phifer Incorporated will provide new fabric, free, to replace the non-functioning fabric. The warranty does not cover the cost of labor or other consequential or incidental expenses.

Limitation on Obligations

The obligations of Manufacture hereunder are limited to repair or replacement (at our sole option) of included parts of the screen found to be defective under the Limited Warranty. In no event shall Manufacture be liable for damages of any type, including, but not limited to, economic loss, or any indirect, punitive, special, incidental, or consequential damages of any type, including, but not limited to, time, wages, or lost profits, of any nature or kind, or for damages to or loss of property, whether caused by negligence or otherwise.

Any implied warranty, including, but not limited to, the implied warranty of merchantability and the implied warranty of fitness of a particular purpose, is hereby limited in duration to that of the express limited warranty contained in this document, unless a shorter period is permitted by law. This document sets forth the entire liability of Manufacture.

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Some states do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you.

No Other Express Warranties

The Limited Warranty set forth herein constitutes the entire express warranty and representation of Manufacture with regard to its screen products. This Limited Warranty shall be controlling over any conflicting terms and conditions of any purchased orders, contracts, or invoices which may be executed in connection with the purchase of Manufacture products. No representation or warranty made by any Manufacture dealer, agent, representative or employee shall be binding to you or Manufacture, other than set forth herein.

Warranty Disclaimer

Manufacture Roll Screens are not hurricane rated and are not intended to be used in the event of high winds. Our screens are rated for up to 40 MPH winds and should be in the up or closed position before wind gusts reach 40 MPH. Failure to roll up your motorized screen in high wind situations will render your warranty null and void.